

Quality Policy

Cressall Resistors Ltd is a global player in the design and manufacture of high power resistors for the industrial, power generation, power distribution, traction, marine, defence and elevator markets.

We aim to be the **“Supplier of Choice”** in our selected markets and are committed to achieving this by:

- Listening to, understanding and interpreting our customers’ requirements.
- Relentlessly satisfying or exceeding their requirements at every stage of the business process.
- Improving our products and processes in order to add value for both Cressall and our customers.
- Developing our employees to achieve their potential within the business.

These aims are supported by a quality management system that satisfies the requirements of ISO 9001 and encourages continuous improvement in all our activities

Peter Duncan

Managing Director

23 May 2008