

Tel: +44 (0) 116 273 3633 • Fax: +44 (0) 116 273 7911

## **Quality Policy**

Cressall Resistors Ltd is a global player in the design and manufacture of high power resistors for the industrial, power generation, power distribution, traction, marine, defence and automotive markets.

We aim to be the "Supplier of Choice" in our selected markets and are committed to achieving this by:

- Listening to, understanding and interpreting our customers' requirements.
- Relentlessly satisfying or exceeding their requirements at every stage of the business process.
- Improving our products and processes in order to add value for both Cressall and our customers.
- Developing our employees to achieve their potential within the business.

These aims are supported by a quality management system approved to ISO 9001:2015 and the encouragement of continuous improvement in all our activities.

Simone Bruckner Managing Director

4th Oct 2017

Policy Reviewed: 02/02/2023.