

Quality Policy

Cressall Resistors Ltd is a global presence in the design and manufacture of high-power resistors for the industrial, load bank, power generation, power distribution, traction, marine, defence and automotive markets.

We aim to be the **“Supplier of Choice”** in our selected markets and are committed to achieving this by:

- Listening to, understanding and interpreting our customers’ requirements.
- Relentlessly satisfying or exceeding their requirements at every stage of the business cycle.
- Improving our products and processes to add value for both Cressall and our customers.
- Developing our employees to achieve their potential within the business.

These aims are supported by a quality management system approved to ISO 9001:2015 and the encouragement of continuous improvement in all our activities.

Mike Torbitt

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Managing Director

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